



This is an example of a purchase confirmation email that includes a link to fedex.com for the purchaser to request a redirect to Hold at Location of their shipment.

Sample Email:

From: customer@anytown.com
Sent: Thursday, October 28, 2010 2:05 PM
To: Mr. Customer
Subject: Your order with www.anythinggoeshere.com (Order# 1234567)

Thank you for your order!

You can review your order summary and shipping address for accuracy below.
If you need to make changes or check the status of your order, please contact our customer service team at 123.456.7890, Monday - Friday, 8:30 a.m. - 6:00 p.m. CT.

The following information is returned showing order and credit card information.

[http:// www.anythinggoeshere.com](http://www.anythinggoeshere.com)

Order Number: 1234567
Name: Mr. Customer
Work Phone:
Email: <mailto:mrcustomer@abcdef.com>

Credit Card Information

CC Number: 4264XXXXXXXX1234
AVS: YYY

Order Summary

1 at \$299 (0-1234-5678-9): Garden Tool - 12345 by Gardens by Design
Sub Total: \$299
Ship/Handling: \$0.00 (FedEx Ground)
Taxes: \$0.00
Total: \$299.00

Shipping Information

Mr. Customer
DO NOT SHIP! TEST ORDER
815 Anywhere Street Ste 123
Your Place, STATE 00000-1234
United States

The following section provides the link to fedex.com for the customer to redirect the package for Hold at Location.

To request for FedEx to redirect and hold your package at a FedEx Office location, click the link below and select Hold at FedEx Location

http://www.fedex.com/Tracking?cntry_code=us&language=english&tracknumber_list=#####

Your tracking number is #####.

Billing Information

Mr. Customer
815 Anywhere Street Ste 123
Your Place, STATE 00000-1234
United States