



This is an example of a purchase confirmation email that includes a link to [fedex.com](http://fedex.com) for the purchaser to request a redirect to Hold at Location of their shipment.

**Sample Email:**

**From:** customer@anytown.com  
**Sent:** Thursday, October 28, 2010 2:05 PM  
**To:** Mr. Customer  
**Subject:** Your order with [www.anythinggoeshere.com](http://www.anythinggoeshere.com) (Order# 1234567)

Thank you for your order!

You can review your order summary and shipping address for accuracy below.  
If you need to make changes or check the status of your order, please contact our customer service team at 123.456.7890, Monday - Friday, 8:30 a.m. - 6:00 p.m. CT.

**The following information is returned showing order and credit card information.**

[http:// www.anythinggoeshere.com](http://www.anythinggoeshere.com)

Order Number: 1234567  
Name: Mr. Customer  
Work Phone:  
Email: <mailto:mrcustomer@abcdef.com>

**Credit Card Information**

CC Number: 4264XXXXXXXX1234  
AVS: YYY

**Order Summary**

1 at \$299 (0-1234-5678-9): Garden Tool - 12345 by Gardens by Design  
Sub Total: \$299  
Ship/Handling: \$0.00 (FedEx Ground)  
Taxes: \$0.00  
Total: \$299.00

**Shipping Information**

Mr. Customer  
DO NOT SHIP! TEST ORDER  
815 Anywhere Street Ste 123  
Your Place, STATE 00000-1234  
United States

**The following section provides the link to [fedex.com](http://fedex.com) for the customer to redirect the package for Hold at Location.**

**To request for FedEx to redirect and hold your package at a FedEx Office location, click the link below and select Hold at FedEx Location**

[http://www.fedex.com/Tracking?cntry\\_code=us&language=english&tracknumber\\_list=#####](http://www.fedex.com/Tracking?cntry_code=us&language=english&tracknumber_list=#####)

**Your tracking number is #####.**

**Billing Information**

Mr. Customer  
815 Anywhere Street Ste 123  
Your Place, STATE 00000-1234  
United States